

Frequently Asked Questions

Obtaining AUVI-Q® (epinephrine injection, USP)

How do I get AUVI-Q?

It's easy, just download the enrollment form (found at www.auvi-q.com/pdf/Direct-Delivery-Service-Enrollment-Form-2.pdf) and take to your doctor. Ask your doctor if AUVI-Q is right for you. Once you and your doctor decide, have your doctor submit the enrollment form or electronically prescribe AUVI-Q. Once your prescription has been submitted, you'll get a call from the ASPN pharmacy to confirm your prescription and shipping details so that AUVI-Q can be mailed directly to your home. To avoid delay of your AUVI-Q prescription, please be sure to answer the call from 1-844-357-3968, or contact them directly.

How much is AUVI-Q?

If you have commercial insurance, AUVI-Q is \$0 out-of-pocket through the direct delivery service even if you have a high deductible plan or your insurance doesn't cover AUVI-Q at all. For those with government insurance the cost will vary by plan. For those without commercial or government insurance, learn more about the kaléo Cares Patient Assistance Program by visiting www.auvi-q.com/affordability/#kaleo-cares. Medicaid patients may also be eligible for the kaléo Cares program.

Why is the wholesale price so high for AUVI-Q?

We believe that the most important price is the price to the patient. We also believe doctors should be able to choose what epinephrine auto-injector is right for their patients, including the option for AUVI-Q. Visit www.auvi-q.com/affordability/#pricing-philosophy to learn more about our pricing philosophy.

If I have Medicare or Medicaid, can I get AUVI-Q?

Some government-sponsored health plans will provide coverage for AUVI-Q. However, coverage for those patients may vary widely. Patients should contact their government insurance provider for the most up-to-date information regarding AUVI-Q coverage. Medicaid patients may be able to obtain AUVI-Q for \$0 out-of-pocket. Learn more about the kaléo Cares Patient Assistance Program by visiting <https://www.auvi-q.com/affordability/#kaleo-cares>.

Does Tricare cover AUVI-Q® (epinephrine injection, USP)?

We encourage you to discuss with your doctor and contact Tricare requesting coverage for AUVI-Q. We hope that Tricare will include coverage for AUVI-Q in the near future. As you may know, we are committed to providing AUVI-Q to all commercially insured patients at \$0 out-of-pocket, even for those with high deductible plans or if your insurance doesn't cover it, through our direct delivery service.

How do I get a refill? To submit a refill, do I contact AUVI-Q or the pharmacy?

The process for refills depends on the number of refills remaining on your AUVI-Q prescription as well as the coverage details of your insurance plan. For more information about AUVI-Q refills please call 1-844-357-3968.

I've just received my AUVI-Q, but I need additional cartons.

In order to receive any additional cartons of AUVI-Q remaining on your prescription, please contact 1-844-357-3968.

What are the details of your access program?

AUVI-Q AffordAbility™ is a first-of-its-kind access program for AUVI-Q.

- \$0 out-of-pocket for all commercially insured patients, including those with high deductible plans, who acquire AUVI-Q through the direct delivery service.*
- Support for patients who can't afford their medicines and who do not have commercial or government insurance.†
- Direct delivery service ships AUVI-Q directly to your home, and can ensure the best expiration dating for AUVI-Q.

To find out more, visit www.auvi-q.com/affordability.

*THIS OFFER IS NOT INSURANCE. Not valid for patients insured in whole or in part by government programs such as Medicaid, Medicare, Tricare, or other federal or state health programs (such as state prescription drug programs). Savings limits apply. Please see full eligibility requirements at www.auvi-q.com/affordability.

†Patients who are eligible for Medicaid coverage may be eligible for assistance to receive AUVI-Q at no cost.